

Volunteer Role Description

Team: Clinical Governance	Service User Group Volunteer
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Role – Duties and Responsibilities	
<p>Main tasks:</p> <ul style="list-style-type: none"> • Ensure that the views, opinions and experiences of people who use our Inpatient, Living Well and Counselling Services contribute to ongoing developments and improvements by providing a ‘patient and carer perspective on all that we do. • Have an active role in supporting applications for funding for specific pieces of work • Review our Service User Feedback and Patient Literature. • Contribute to other organisational meetings as appropriate . 	
Dress Code:	<ul style="list-style-type: none"> • Casual smart
Reporting To:	Director of Clinical Services, Hospice of the Good Shepherd

Desirable Skills	
<p>General:</p> <p>Must have experience of using our services for yourself, a friend or family member within the last 12 months</p> <p>Ability to work within our guidelines and values</p> <p>Ability to work as part of a team</p> <p>Good communication skills</p> <p>Attention to detail</p> <p>Honesty, integrity, commitment, and reliability</p>	
Time Commitment	Location
Quarterly on site meetings (maximum of 2 hours), opportunity to contribute electronically to some work if unable to attend meeting	<p>You will be based at:</p> <p>Hospice of the Good Shepherd Backford, near Chester</p>