

Santa Dash 2021 FAQ's

What do you have in place to keep us safe from Covid-19

With the event taking place after national lockdown restrictions are lifted we will be following the government advice at the time of the event. We will monitor this closely in conjunction with the council and put any measure in place that are needed to keep our participants, volunteers and staff safe. We will, regardless of restrictions, have sanitising stations available for all our participants

What happens if the event is postponed due to Covid-19

If we are in a position where we have to postpone the event due to Covid-19 we will re arrange for a new date in 2022 and we will honour your place for this. However, if you were unable to attend on a new date a refund would not be available to you.

If I register now, do I need to re-register on the day?

No, on the day registration is for last minute entrants only, if you have registered online or via a registration form you do not need to re-register on the day. All we ask is that you fill out the emergency contact details on the reverse of your runner number and make sure this is attached to you (preferably with safety pins) prior to your arrival.

What happens once I've registered?

Once you have registered you will receive an email confirmation proving you've purchased a space(s) for the Chester Santa Dash 2021. This will then be followed by a pack through the post that will include your event information, sponsor form and runner number.

How and where do I get my Santa Suit from?

You will be able to collect your Santa suits from Hospice of the Good Shepherd Fundraising Office (Mon-Friday 9am-4:30pm). (Please note collection times are subject to change or cancellation due to visiting restrictions at the Hospice). Suits will also be available to collect on the day of the event. You will need to bring along your runner number for each person you are collecting a suit for.

Why do I need to raise sponsorship and where does my money go?

Your registration fee is absorbed by the costs of running such a great event. These vary from buying the Santa suits to closing the roads. Every penny of sponsorship raised is then divided equally between our two charities, the Countess Charity at the Countess of Chester Hospital and the Hospice of the Good Shepherd. We are small, local charities, and every penny really does help us to continue to care for people in the local community.

How do I raise money for your charities?

There are a few ways for you to raise money for us. The simplest way of raising funds is via Just Giving. Go to www.justgiving.com and follow the instructions where you can choose the Hospice of the Good Shepherd to start fundraising straight away. Please remember to mention Chester Santa Dash on your page so that we can ensure the funds you raise from the Dash are allocated correctly to both Charities.

Can I run the Santa Dash and raise money for a different charity?

Sorry, no. The Chester Santa Dash isn't run by an events company, it's run by us – the charities. It takes a lot of hard work to put on the Chester Santa Dash, and we need all of the sponsorship money raised to benefit both the Hospital and the Hospice.

Can I bring my children?

The Chester Santa Dash is a family event, we love to see whole families entering. We have a limited range of child sized Santa suits, please enquire when you collect your suits. All children under 5 can enter the Dash free of charge (No suit included – so come dressed as a fairy, elf or anything festive)!

Can I enter with a team?

Of course! If you are entering as a team, please call 01244 851811 to let us know. We'll be featuring the Santa Team of the Week on both charities' social media pages, so we need your details! Please give us the name of your team (if you have one!) and the names of all of the members. If you are raising sponsorship as a team, try setting up a Just Giving page – just make it clear you are taking part in the Dash.

What time do I need to arrive for the Dash?

Please try to arrive in plenty of time for the 10am start. We would advise at least 30 minutes prior to make sure you are all ready to go.

Will there be parking available for me on the day?

We have no designated parking for participants on the day.

Will there be refreshments available?

There will be water available for all participants at the end of the Dash. The shops and cafes will be open when you finish if you require a hot drink. So don't forget to bring some cash with you!

Are there Toilets available at the start and finish lines?

We will have portable toilets available for all participants at the start of the Dash. These will be well signposted. There will be toilets available along the route, the Groves, public toilets will be open.

Is there anywhere where I am able to get changed?

No, unfortunately there are no changing facilities at the start of the event. Please make sure you are suitably dressed for the dash and please make sure you take the weather into account when getting ready the morning.

What shall I do if I have a query on the day of the event?

Please come and find our information point and ask one of our Santa Dash Team, hopefully they will be able to help. Please note, any child lost on the day will be taken to this point and will be looked after by our team.

Can my family and friends come and watch?

Most definitely, the more the merrier!!